RISKMASTER BusinessObjects Business Intelligence 4.2

Upgrading BusinessObjects Business Intelligence 4.2 to a Higher Service Pack

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General Overview

This document describes how to update BusinessObjects Business Intelligence 4.2 to a higher Service Pack.

Upgrading to Business Intelligence latest available package is a multi-step process, which is specified in this document in detail. Follow the guidelines provided in this document to plan for update with ease.

Prerequisites

- User must ensure to have Administrative rights with appropriate credentials.
- Run the update file with "Run as Administrator" privileges

Note: DXC recommends its users to migrate the installation and training services to the latest version.

Steps to Update BusinessObjects BI 4.2 to a Higher Service Pack

1. Right click the 'setup.exe' stored at 'Serve 4.2 SP4 Update' folder and run it selecting 'Run as Administrator' option.

Name	Date modified
👢 Collaterals	11/30/2017 4:33 P
🐌 dunit	11/30/2017 4:38 P
🐌 setup.engine	11/30/2017 4:38 P
🐌 vunit	11/30/2017 4:38 P
🚳 autorun	11/28/2017 9:53 P
ProductId	11/28/2017 9:54 P
🚳 response	11/28/2017 9:53 P
setup	11/28/2017 9·53 P
Setup Open	

2. The 'Check Prerequisites' window opens. Select 'Next' command button to continue. <u>Note:</u> The 'Next' button remains locked until all pre-requisites are satisfied.

C			
ummary of any missing critical or optional prerequ	uisites.		
ailed critical dependencies must be addressed be	fore the installs	tion can continue	ubile failed
ptional dependencies might result in some compo	nents not installa	ling.	while falled
Prerequisite	Туре	Status	
Information Steward and Data Services com.	Optional	Succeeded	
Windows Installer Service	Critical	Succeeded	
Minimum support package version	Critical	Succeeded	
Updates are applicable	Optional	Succeeded	
Administrative rights	Critical	Succeeded	
BI platform server 4 installed	Critical	Succeeded	
Suppressed reboot	Critical	Succeeded	
Windows version	Critical	Succeeded	
Company with Stilled places disk on the Stilled it		an an haw to see the	- 18
r a prerequisite failed, please click on the failed it	em for informat	ion on now to resolv	ve it.

3. The 'Installation Wizard for SAP BusinessObjects BI Platform 4.2 SP4' gets launched. Select 'Next' command button to continue.

SAP BusinessObje	cts BI platform 4.2 SP4 update 📃 🗖 🗙
	Welcome to the installation wizard for SAP BusinessObjects BI platform 4.2 SP4. It is strongly recommended that you exit all Windows programs before running this setup program.
100	Click Cancel to quit Setup and close any program you have running. Click Next to continue with the Setup program.
AN A	WARNING: This program is protected by copyright law and international treaties.
	Unauthorized reproduction or distribution of this program, or any portion of it, may result in severe civil and criminal penalties, and will be prosecuted to the maximum extent possible under law.
	For more information on supported platforms, please visit
	http://support.sap.com/pam
	Back Next Cancel

4. The 'License Agreement' window opens.

Select 'I accept the License Agreement' radio button to confirm your agreement to licensing conditions. Now, select 'Next' button to continue.

and the second	too be accord	
ou must agree to the licensing condit	ions to proceed.	
SOFTWAR	E LICENSE AGREEMENT	^
MPORTANT-READ CAREFULLY: T SAP FOR THE SAP SOFTWARE NCLUDE COMPUTER SOFTWARE, ONLINE OR ELECTRONIC DOCUMENT THE INSTALLATION OF THE SOF ACCEPT THE TERMS AND CONDITIO OLLOWS ("AGREEMENT"). IF YOU THE AGREEMENT, YOU MAY RETUR SOFTWARE TO THE PLACE YOU OB GRANT OF LICENSE. SAP grants Software products and functionalitie	THIS IS A LEGAL AGREEMENT BETWEEN YOU AND ACCOMPANYING THIS AGREEMENT, WHICH MA' ASSOCIATED MEDIA, PRINTED MATERIALS AND TATION ("SOFTWARE"). BEFORE CONTINUING WITH TWARE, YOU MUST READ, ACKNOWLEDGE AND INS OF THE SOFTWARE LICENSE AGREEMENT THA' DO NOT ACCEPT THE TERMS AND CONDITIONS O RN, WITHIN THIRTY (30) DAYS OF PURCHASE, TH TAINED IT FOR A FULL REFUND. you a nonexclusive and limited license to use th is for which you have paid the applicable fees soled and in accordance with the terms and conditions of	D H D F F E yf
for your internal business purposes his Agreement. The Software is lice a special offer, as a promotional lice a combination with a third party pr	nsed, not sold, to you. If you acquired this product a ense included with another SAP product, or bundled of reduct, additional restrictions apply as set forth in th	s r v
for your internal business purposes his Agreement. The Software is lice a special offer, as a promotional lice a combination with a third party pro- I accept the License Agreement	ensed, not sold, to you. If you acquired this product a ense included with another SAP product, or bundled of reduct, additional restrictions, apply as set forth in th	s r v

5. The 'Existing CMS Development Information' window opens. Enter 'CMS' and 'Administrator login' information in the entry boxes available for the respective sections. After entering the information, select 'Next' command button to continue.

DXC Technology

Connection Information for Evicting CMS	
CMS Name	
	WINDXCDEVENV
CMS Port	6400
Password	******

6. The 'Select Installation Mode' window opens.

Since you need to proceed with the standard mode of installation, therefore, select 'Standard Installation' radio button among the two radio buttons available on the window. Then, select 'Next' command button to continue.

Select Installation Mode	
Select the mode of installation	
C Standard Installation	Installation is performed in single-phase
C Phase-wise Installation	Installation is performed in two phases – "Caching" and "Installation after caching". During Caching, there is no system downtime and you can continue working on the system. During installation after caching, the software is installed on the system with some system downtime.
	Back Next Cancel

7. The 'Web Application Deployment' window opens.

Since you need to deploy web applications now, therefore, select 'Deploy web applications now' radio button among the two radio buttons available on the window. Then, select 'Next' command button to continue.

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SAP BusinessObjects BI platform 4.2 SP4 update
Web Application Deployment
Deafult Tomcat Java Web Application Server is found. Do you want to deploy web applications now or later?
Output in the second
C Deploy web applications later.
Back Cancel

8. The 'Start Installation' window opens.

The installation is ready to install the new BI version. Select 'Back' command button if you still need to make changes in your install information, or select 'Next' command button to begin the installation process.

Note: The time expected to complete the server update installation process depends on system configuration.

Start Ins	tallation							
The installa changes to Click Next	ation is ready your installat to begin the ir	to install SAF ion informat istallation.	BusinessC ion.	bjects BI (platform 4.2	SP4. Click I	Back to make	e
								-1

Once the 4.2 SP4 server update installation gets completed, select 'Finish' command button to end the process.
Note: DXC recommends its clients to restart the system to proceed with the 4.2 client update.

10. Now, launch the "Client Update" by right clicking the 'setup.exe' stored at 'Client 4.2 SP4 Update' folder and run it selecting 'Run as Administrator' option.

nis PC → Local Disk (D:) → Client 4.2 SP4 U	odate 🕨
Name	Date modified
👃 Collaterals	5/6/2017 7:03
👢 dunit	5/6/2017 7:05
🐌 setup.engine	5/6/2017 7:05
👢 vunit	5/6/2017 7:06
🚳 autorun	5/5/2017 10:2
ProductId	5/5/2017 10:2
🚳 response	5/5/2017 10:2
setup Onen	<u> </u>
isetup isetup Run as administration	tor

11. The 'Check Prerequisites' window opens. Select 'Next' command button to continue. <u>Note:</u> The 'Next' button remains locked until pre-requisites are satisfied.

heck Prerequisites			
ummary of any missing critical or optional pre	erequisites.		
ailed critical dependencies must be addresse	d before the installa	tion can continue w	bile failed
ptional dependencies might result in some co	mponents not instal	ling.	nile falled
-	-		
Prerequisite	Туре	Status	
Windows Installer Service	Critical	Succeeded	
Minimum support package version	Critical	Succeeded	
Updates are applicable	Optional	Succeeded	
Administrative rights	Critical	Succeeded	
BI platform client 4 installed	Critical	Succeeded	
Suppressed reboot	Critical	Succeeded	
Windows version	Critical	Succeeded	
f a prerequisite failed, please click on the faile	ed item for informat	ion on how to resolv	e it
a prerequisite failed, preuse electric tale faile		on on now to resolv	

12. The 'Installation Wizard for SAP BusinessObjects BI Platform 4.2 Client Tools SP4' gets launched. Select 'Next' command button to continue.

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13. The 'License Agreement' window opens.

Select 'I accept the License Agreement' radio button to confirm your agreement to licensing conditions. Now, select 'Next' button to continue.

License Agreement	
You must agree to the licensing conditions to proceed.	
SOFTWARE LICENSE AGREEMENT	^
IMPORTANT-READ CAREFULLY: THIS IS A LEGAL AGREEMENT BETWEEN YOU AND SAP FOR THE SAP SOFTWARE ACCOMPANYING THIS AGREEMENT, WHICH MAY INCLUDE COMPUTER SOFTWARE, ASSOCIATED MEDIA, PRINTED MATERIALS AND ONLINE OR ELECTRONIC DOCUMENTATION ("SOFTWARE"). BEFORE CONTINUING WITH THE INSTALLATION OF THE SOFTWARE, YOU MUST READ, ACKNOWLEDGE AND ACCEPT THE TERMS AND CONDITIONS OF THE SOFTWARE LICENSE AGREEMENT THAT FOLLOWS ("AGREEMENT"). IF YOU DO NOT ACCEPT THE TERMS AND CONDITIONS OF THE AGREEMENT, YOU MAY RETURN, WITHIN THIRTY (30) DAYS OF PURCHASE, THE SOFTWARE TO THE PLACE YOU OBTAINED IT FOR A FULL REFUND. GRANT OF LICENSE. SAP grants you a nonexclusive and limited license to use the Software products and functionalities for which you have paid the applicable fees solely for your internal business purposes and in accordance with the terms and conditions of this Agreement. The Software is licensed, not sold, to you. If you acquired this product as a special offer, as a promotional license included with another SAP product, or bundled or	~
I accept the License Agreement;	
I do not accept the License Agreement	
Pack Next Cancel	1

14. The 'Start Installation' window opens.

The installation is ready to install the new BI version. select 'Next' command button to begin the installation process.

Note: The time expected to complete the serve update installation process depends on system configuration.

SAP BusinessObjects BI platform 4.2 Client Tools SP4 update
Start Installation
Back to make changes to your installation information.
Click Next to begin the installation.
Back Cancel

15. Once the 4.2 Clients Tools SP4 update installation gets completed, select 'Finish' command button to end the process.
Note: DXC recommends its clients to restart the system to use the updated version of

Note: DXC recommends its clients to restart the system to use the updated version of BusinessObjects Business Intelligence 4.2.