RISKMASTER BusinessObjects Business Intelligence 4.2

Upgrading BusinessObjects Business Intelligence 4.2 to a Higher Service Pack

Riskmaster *Accelerator*

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General Overview

This document describes how to update BusinessObjects Business Intelligence 4.2 to a higher Service Pack.

Upgrading to Business Intelligence latest available package is a multi-step process, which is specified in this document in detail. Follow the guidelines provided in this document to plan for update with ease.
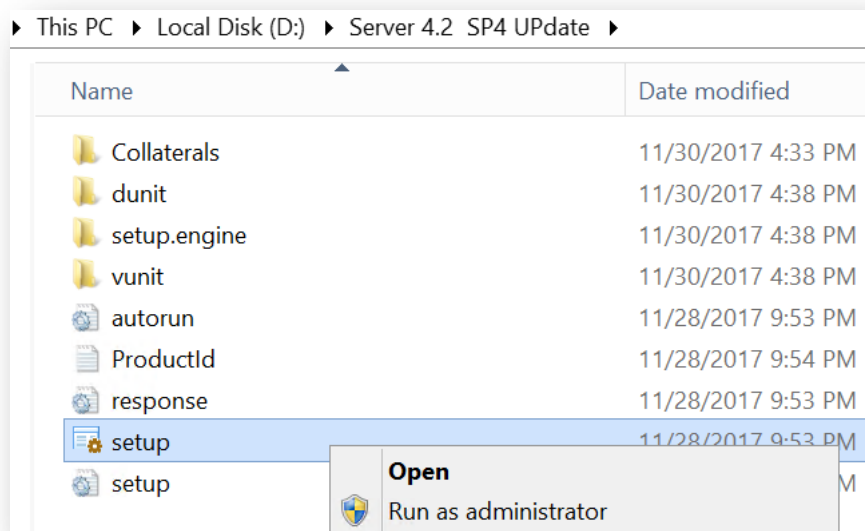
Prerequisites

- User must ensure to have Administrative rights with appropriate credentials.
- Run the update file with "Run as Administrator" privileges

Note: DXC recommends its users to migrate the installation and training services to the latest version.

# Steps to Update BusinessObjects BI 4.2 to a Higher Service Pack

1. Right click the 'setup.exe' stored at *'Serve 4.2 SP4 Update'* folder and run it selecting 'Run as Administrator' option.

2. The 'Check Prerequisites' window opens. Select 'Next' command button to continue.
   Note: The 'Next' button remains locked until all pre-requisites are satisfied.
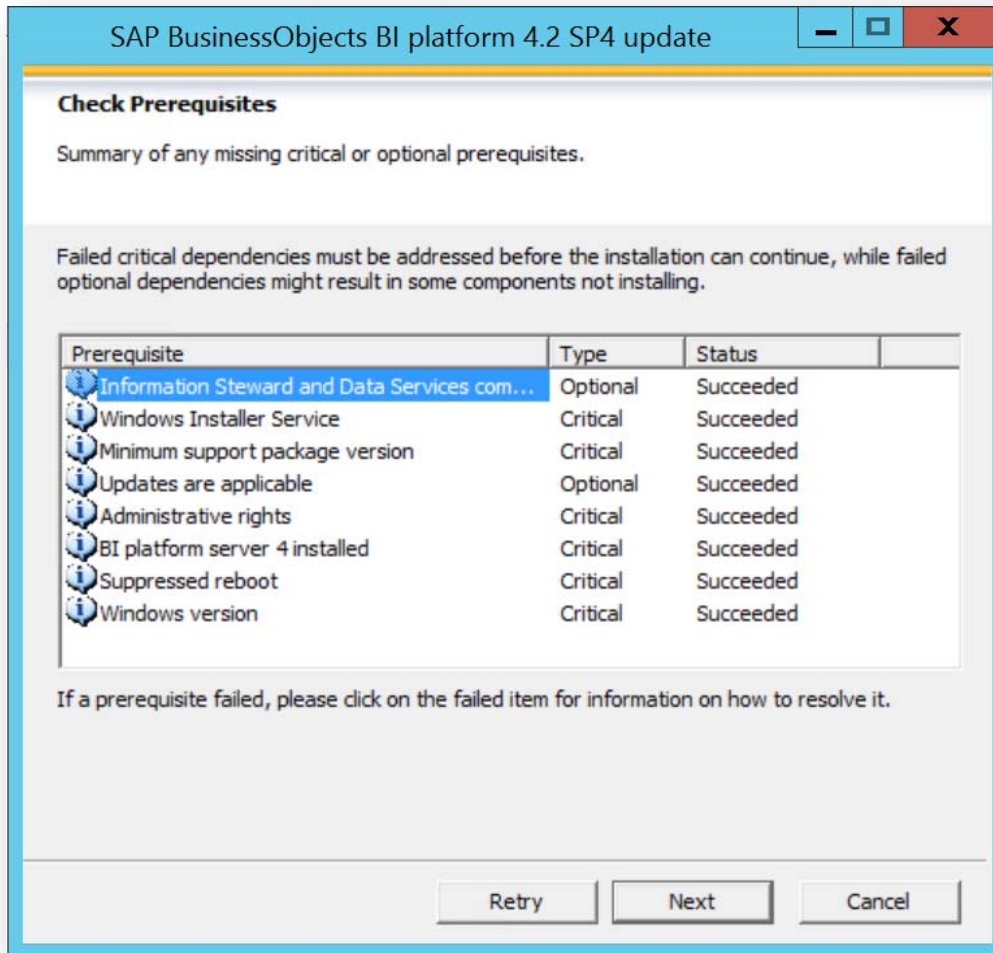
3. The 'Installation Wizard for SAP BusinessObjects BI Platform 4.2 SP4' gets launched.
   Select 'Next' command button to continue.
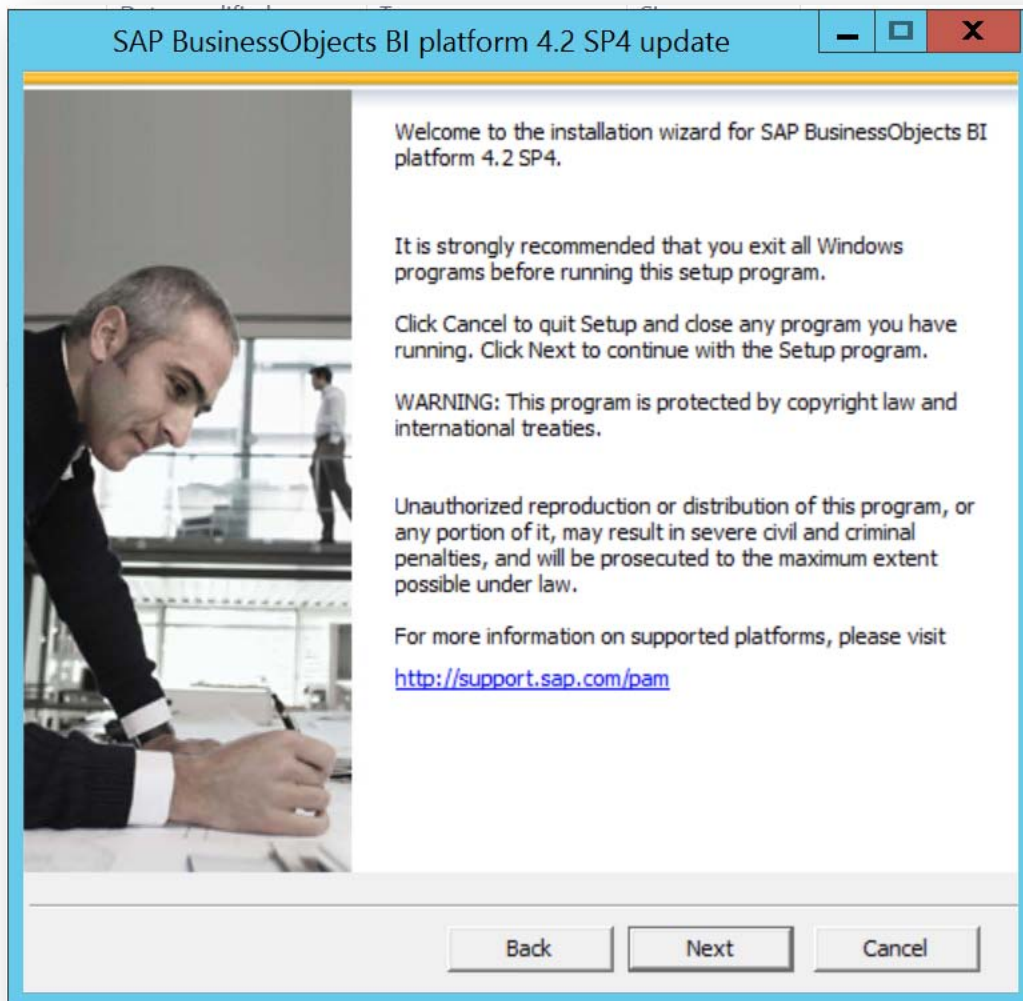
4. The 'License Agreement' window opens.
    Select 'I accept the License Agreement' radio button to confirm your agreement to licensing conditions. Now, select 'Next' button to continue.
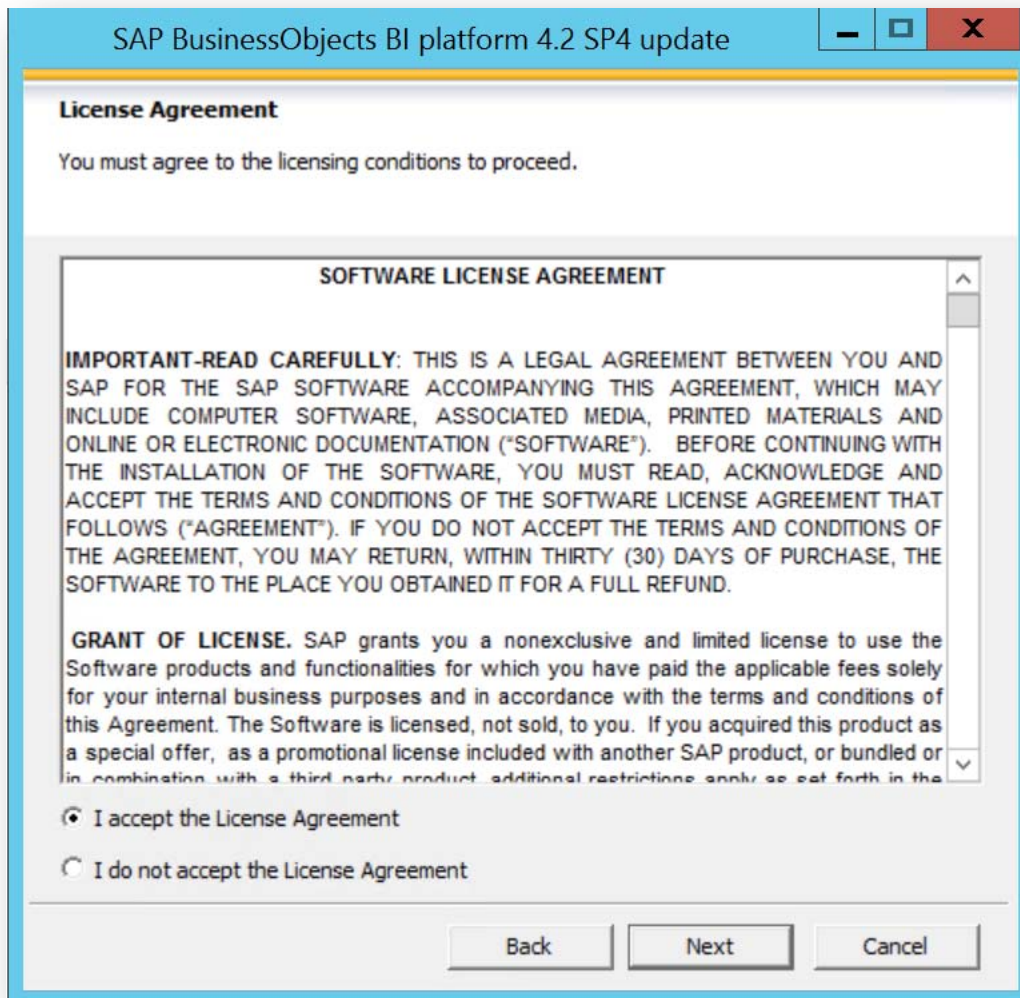
5. The 'Existing CMS Development Information' window opens.
   Enter 'CMS' and 'Administrator login' information in the entry boxes available for the respective sections. After entering the information, select 'Next' command button to continue.

6. The 'Select Installation Mode' window opens.
    Since you need to proceed with the standard mode of installation, therefore, select 'Standard Installation' radio button among the two radio buttons available on the window. Then, select 'Next' command button to continue.
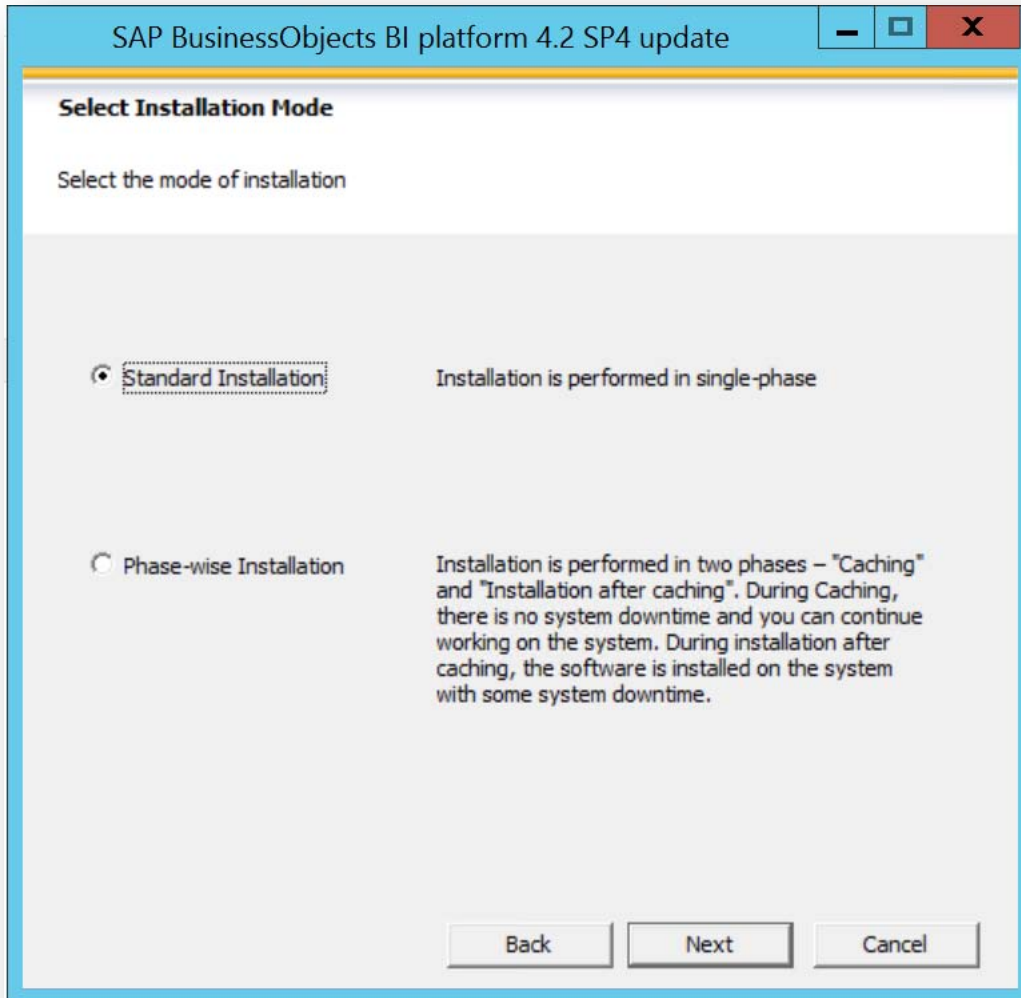
7. The 'Web Application Deployment' window opens.

    Since you need to deploy web applications now, therefore, select 'Deploy web applications now' radio button among the two radio buttons available on the window. Then, select 'Next' command button to continue.
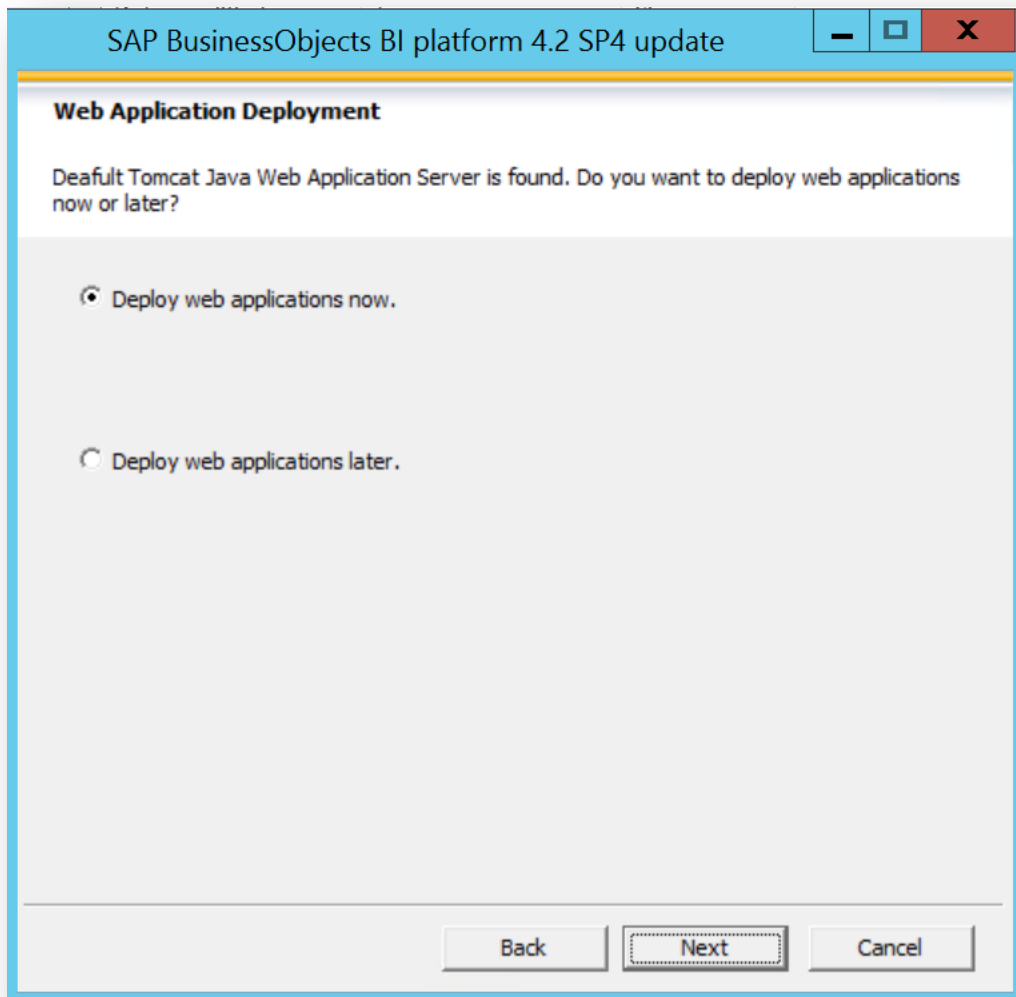
8. The 'Start Installation' window opens.
The installation is ready to install the new BI version. Select 'Back' command button if you still need to make changes in your install information, or select 'Next' command button to begin the installation process.
Note: The time expected to complete the server update installation process depends on system configuration.
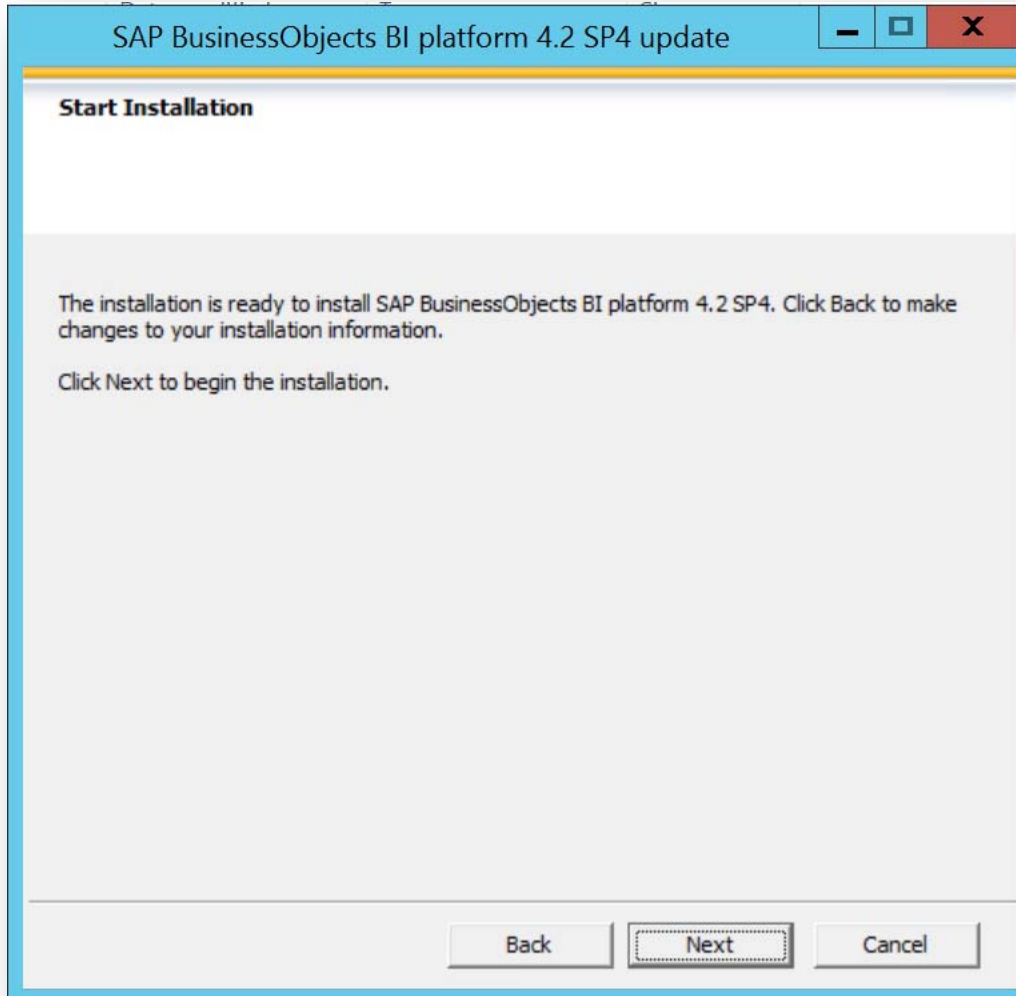
9. Once the 4.2 SP4 server update installation gets completed, select 'Finish' command button to end the process.
   Note: DXC recommends its clients to restart the system to proceed with the 4.2 client update.

10. Now, launch the "Client Update" by right clicking the 'setup.exe' stored at *'Client 4.2 SP4 Update'* folder and run it selecting 'Run as Administrator' option.
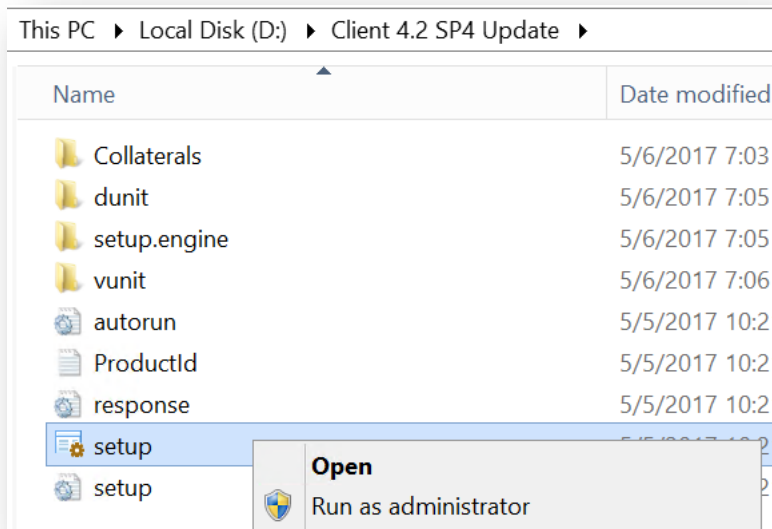
11. The 'Check Prerequisites' window opens. Select 'Next' command button to continue.
    Note: The 'Next' button remains locked until pre-requisites are satisfied.

12. The 'Installation Wizard for SAP BusinessObjects BI Platform 4.2 Client Tools SP4' gets launched. Select 'Next' command button to continue.

13. The 'License Agreement' window opens.
    Select 'I accept the License Agreement' radio button to confirm your agreement to licensing conditions. Now, select 'Next' button to continue.

SAP BusinessObjects BI platform 4.2 Client Tools SP4 update — ☐ X

License Agreement

You must agree to the licensing conditions to proceed.

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| Back | Next | Cancel |

14. The 'Start Installation' window opens.
    The installation is ready to install the new BI version. select 'Next' command button to begin the installation process.
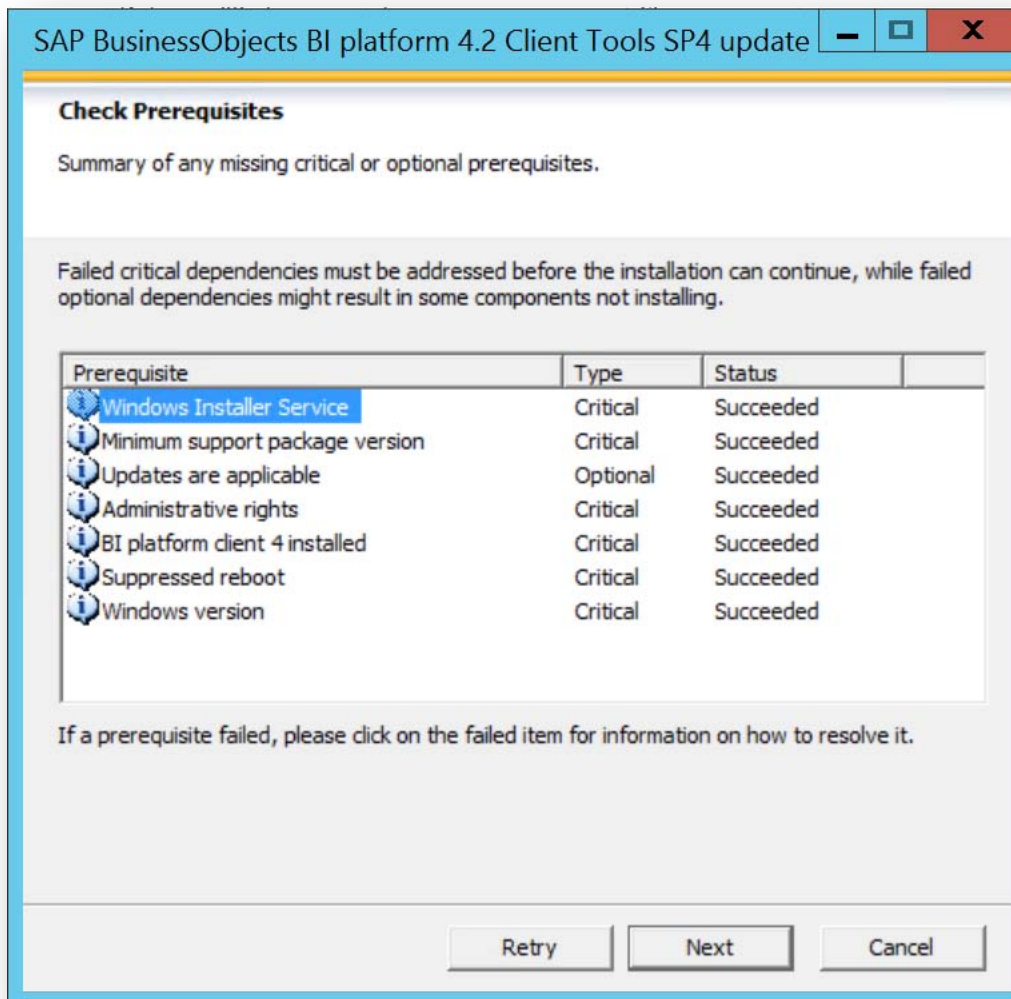   **Note:** The time expected to complete the serve update installation process depends on system configuration.

15. Once the 4.2 Clients Tools SP4 update installation gets completed, select 'Finish' command button to end the process.
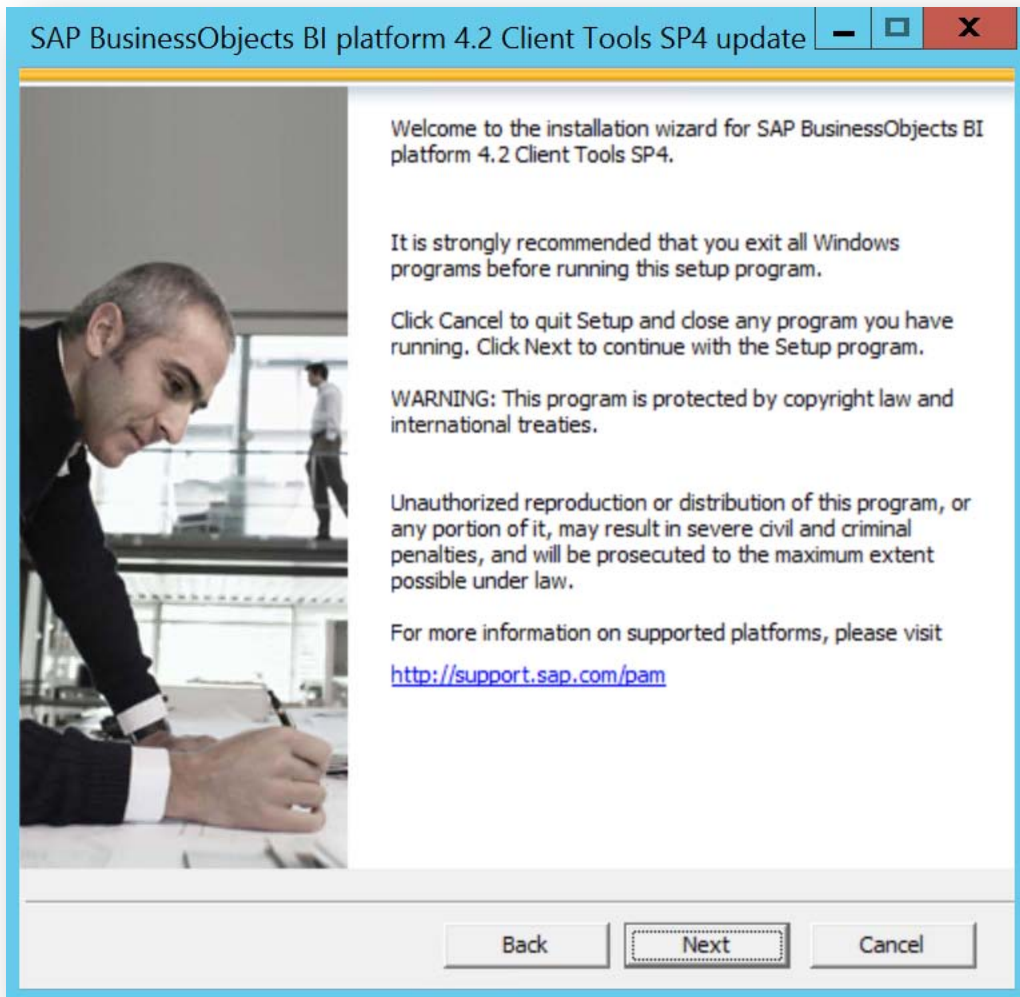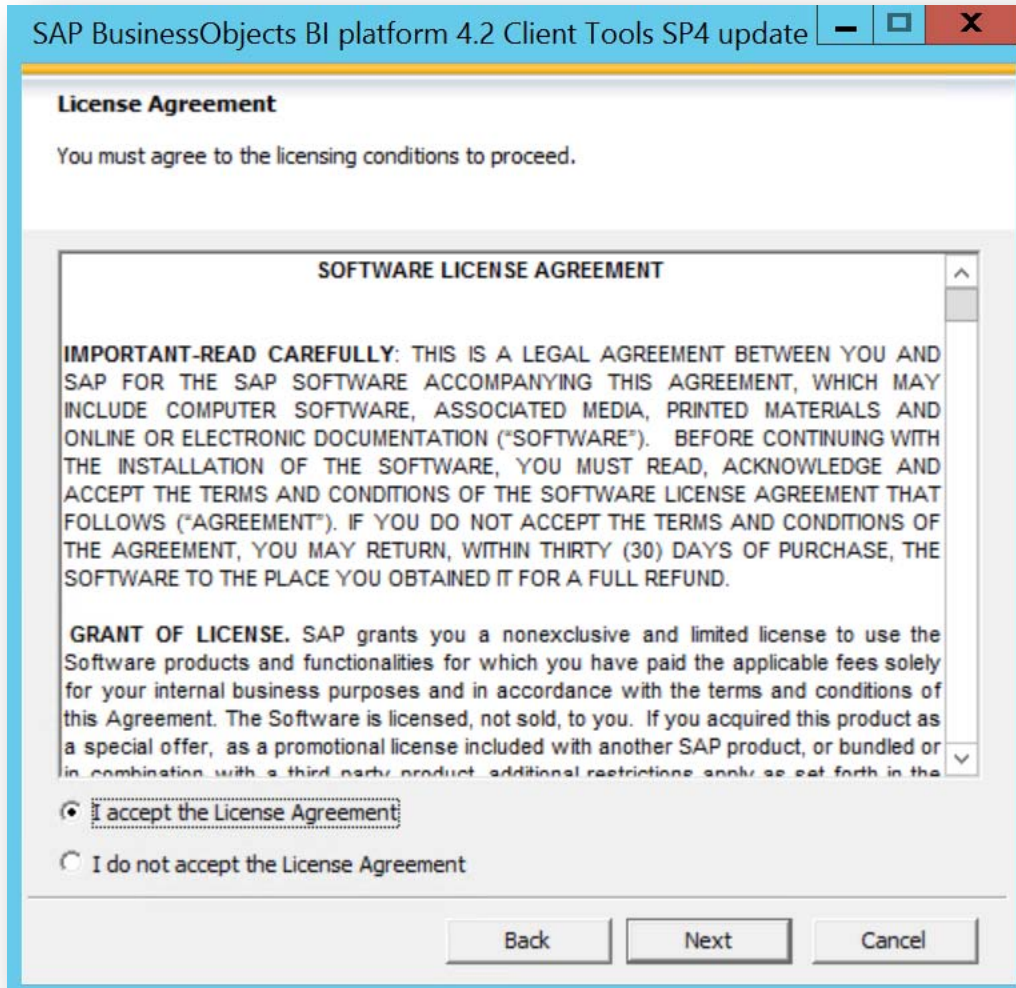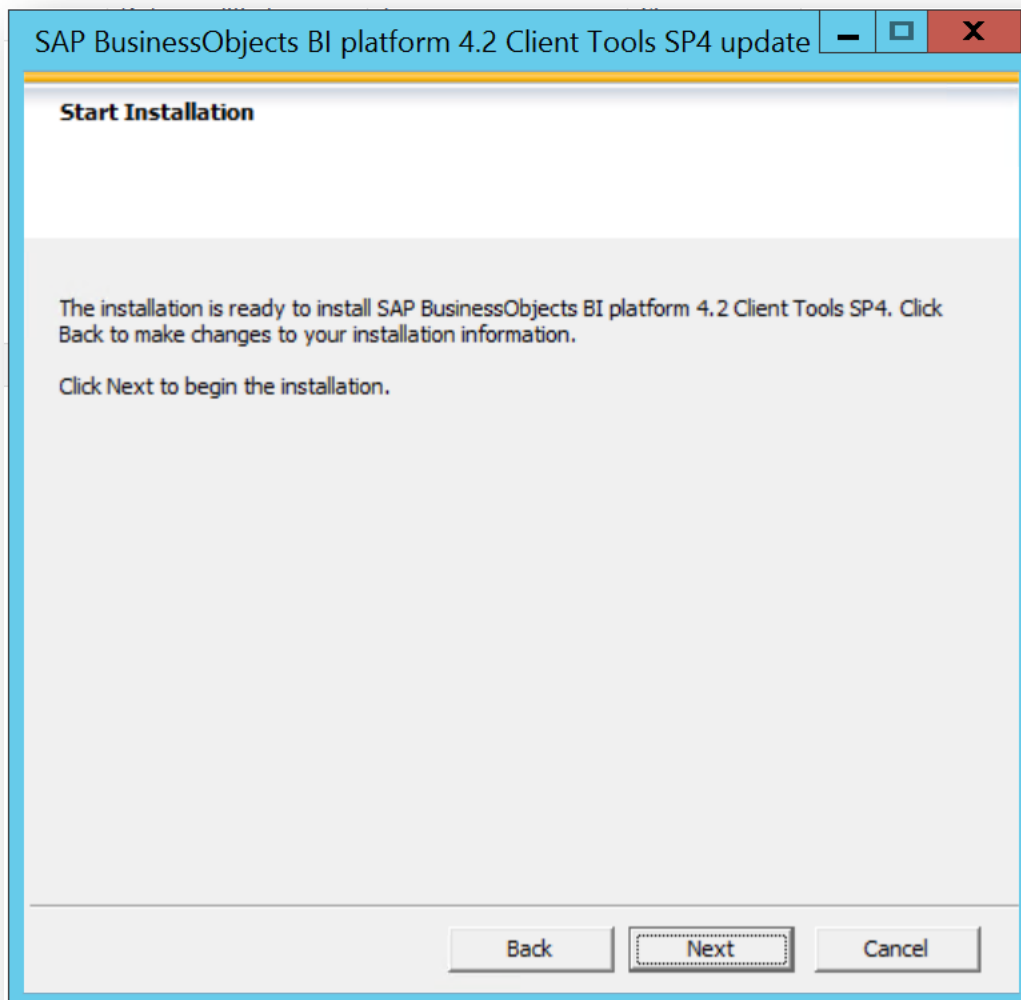   **Note:** DXC recommends its clients to restart the system to use the updated version of BusinessObjects Business Intelligence 4.2.